

Manufacturer's guarantee for hand tools

(Last updated: 1st December 2024)

All Bosch hand tools are carefully tested and inspected and are subject to the strict controls of Bosch quality assurance. Robert Bosch Power Tools GmbH, Max-Lang-Straße 40-46, 70771 Leinfelden-Echterdingen, Germany (hereinafter referred to as "**Bosch**" or "**we**") therefore provides a guarantee for Bosch hand tools (hereinafter referred to as the "**Tool**"), labelled on the packaging with one of the logos shown below, in accordance with the following conditions.



1. The prerequisite for this is that you register the Tool within four weeks of purchase on the website: www.bosch-diy.com/mybosch, if it is a Tool for DIY enthusiasts, or www.bosch-professional.com/pro360, if it is a Tool for professionals. At the end of the registration process, a guarantee certificate is provided for download in addition to the guarantee conditions, which proves that a contract has been entered into for the guarantee. The guarantee certificate must be kept by the owner of the Tool for the entire guarantee period.
2. We provide a guarantee for registered Tools in accordance with the following provisions in the event of defects in the Tool that are demonstrably due to a material or manufacturing defect within the guarantee period. The buyer's guarantee claims based on their sales contract with the seller, including their statutory rights, shall not be affected by this guarantee; claiming the aforementioned rights is gratuitous.
3. The guarantee period begins when the Tool is registered on the above-mentioned website. The guarantee is valid for the period specified in the guarantee logo of the respective product.
4. The guarantee does not cover:
 - Accessories (e.g. bits, nuts, blades, saw blades, pen refills, adapters, etc.);
 - Storage and transport solutions such as bags, cases, L-BOXX and inserts;
 - Parts that are subject to use-related or other natural wear and tear, as well as defects that are attributable to use-related or other natural wear and tear;
 - Defects caused by non-observance of operating instructions, improper use, abnormal environmental conditions, improper operating conditions, overloading or lack of maintenance or care;
 - Defects caused by the use of accessories, supplementary parts or spare parts that are not genuine Bosch parts;
 - Tools that have been modified or added to, and tools that have been fully or partially dismantled; as well as
5. Slight deviations from the specified quality that do not affect the value and functionality of the Tool.
6. The guarantee claim must be asserted within the guarantee period. For this purpose, the affected Tool must be presented or sent to the seller or one of our after-sales service centres together with a copy of the guarantee certificate and the proof of purchase, which must include the date of purchase and the product designation. If you send the Tool to the seller or an after-sales service centre yourself, you bear the transport costs and the transport risk.
7. The defect recognised by us as being subject to guarantee shall be remedied in such a way that we shall, at our discretion, either repair the defective Tool free of charge or replace it with a faultless Tool (including a successor model, if applicable). Retained Tools or parts which a replacement has been provided shall become our property.
8. Claims other than the right to correction of defects in the Tool named in these guarantee conditions are not covered by our guarantee. In particular, you shall not be entitled to receive a replacement Tool for the duration of the repair.
9. Services provided under guarantee do not lengthen or renew the guarantee period for the Tool.
10. The assignment of rights covered by this guarantee is excluded. This guarantee does not apply to any used products purchased.
11. This guarantee applies to Tools that have been purchased and used in a country listed in the respective country list of the following guarantee registration portals: For Bosch Professionals at www.bosch-professional.com/pro360 and for Bosch DIY at www.bosch-diy.com/mybosch.

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